

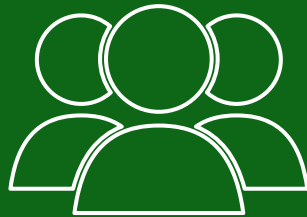
5 PILLARS OF THE PPM SUPPORT ORGANIZATION

PATIENT EXPERIENCE



- Quality Scoring
- Patient-Provider Communication
- Information Transparency
- Care Coordination
- Positive Outcomes
- Ease of Scheduling
- Patient Engagement

PEOPLE



- Financial Operations
- HR & Benefits Administration
- Reporting & Analytics
- Payer Contracting

COMPLIANCE



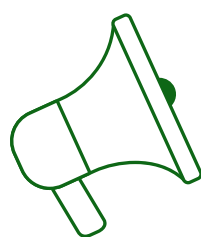
- Quarterly Claims Audit
- Review Coding, Submission, & Reimbursement of Claims for Documentation Errors and Over Payment
- Medical Necessity Requirements
- Regulatory Requirements

TECHNOLOGY



- Revenue Cycle Management
- EHR
- Financial Systems
- Marketing Systems
- Patient Portals

MARKETING



- SEO & SEM
- Thought Leadership Content
- Educational Information
- Reputation Management
- Broad Network of Referral Relationships

